User guide to generate RMA

01. Kindly go to URL https://www.alphabridge.tech/warranty/
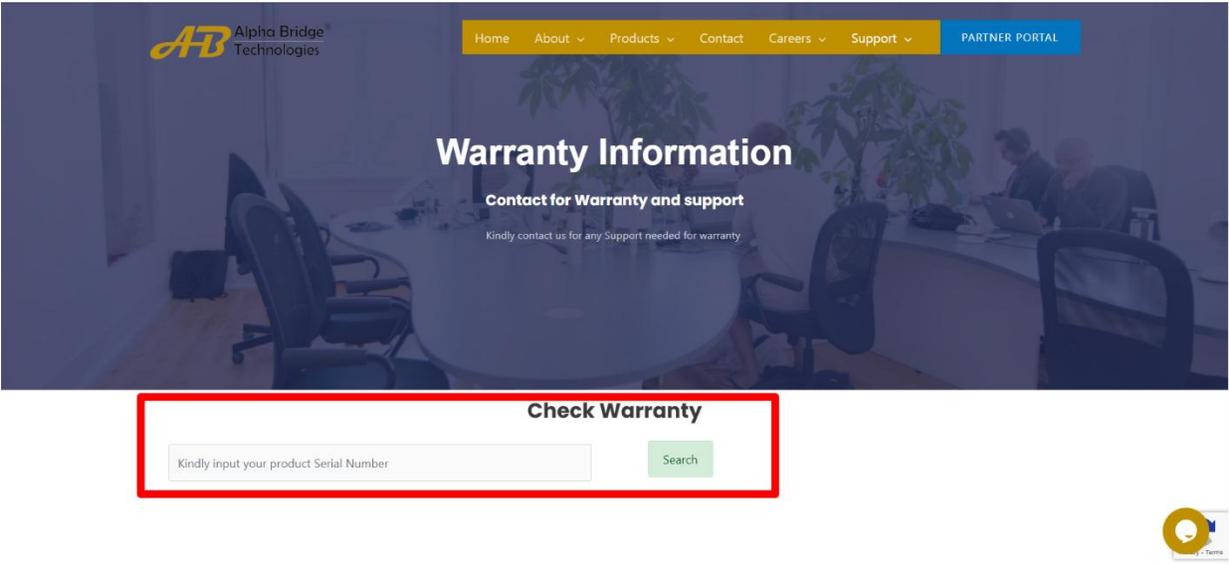
2. Input your product serial number and click on search. This will give you details of the warranty. In case the product is under warranty you will be able to input your contact details to generate RMA.

3. Input your details and click on submit ensure that you have given your correct email id and phone number and its not under DND. You will receive an OTP on both email and phone number.

Enter your contact details:-

Enter your name *	:	Dinesh
Enter your official email *	:	din_____s.in
Enter your mobile number *	:	995___64

OTP successfully send on : 9958___4 & din_____s.in   ✕

| Please Enter OTP * | : | | Verify OTP |

Alpha Bridge Hardware Warranty & RMA Terms

1. **PURPOSE**

4. Input your OTP and click on verify OTP. You can download your warranty certificate and generate RMA number. Kindly write summary issues in title and detail issue in description including location. You will receive RMA number.

OTP verified successfully.   ✕

Generate Certificate

Generate RMA Number:-

| Title * | : | |
| Description * | : | |

Submit

Alpha Bridge Hardware Warranty & RMA Terms

1. **PURPOSE**

1.1 The purpose of this procedure is to describe Information, term and condition of Warranty and RMS how to handle the same

2. **SCOPE**

2.1 This procedure applies to all finished goods sold to customer.

5. Note down your RMA number for future reference.

6. You will receive a mail confirmation; in case you want more details you can check progress using URL https://support.alphabridge.tech/view.php

Dear Customer,

We have created a RMA number regarding your product. AB-000255 is your RMA number for future reference.

Note: check your ticket status on https://support.alphabridge.tech/view.php

Title	Switch is faulty
Description	Demo, kindly ignore this.
Email	din .in
Contact Number	99 64
Serial Number	CS2 03
Model Name	AB-SFP+-10

Regards,
Alphabridge Support Team

7. You will get further instruction from the support team on mail/phone.

8. In case of any issue kindly write us a mail on support@alphabridge.tech